



SOS K9 Academy – Terms & Conditions

1. Introduction

These Terms & Conditions apply to all students, trainees, handlers, dog walkers, and participants enrolled in any course, programme, workshop, certification, or practical training provided by SOS K9 Academy, backed by SOS K9 Training and The K9 Connection. By enrolling in any SOS K9 Academy programme, you agree to comply with these Terms & Conditions in full.

SOS K9 Academy – Setting the standards, not following them.

2. Certification & Professional Standards

Certification issued by SOS K9 Academy is earned through practical ability, professionalism, conduct, and successful completion of academy requirements.

There is no guaranteed pass or automatic certification.

SOS K9 Academy does not sell certificates. Certification must be earned through demonstrated competence, handling ability, and adherence to academy standards.

SOS K9 Academy reserves the right to fail, suspend, refuse certification, or remove any student who does not meet the required standards.

3. Independent Professional Status

Certification by SOS K9 Academy does not create any employment, agency, partnership, or representation relationship.

Certified individuals operate as independent professionals and may not present themselves as employees, agents, or representatives of SOS K9 Training or SOS K9 Academy.

Any false representation, misleading advertising, or misrepresentation of affiliation may result in immediate suspension or permanent revocation of certification without refund.

4. Ongoing Monitoring & Annual Renewal

All certified SOS K9 Dog Walkers and Trainers are subject to ongoing monitoring, review, and quality control.

Certification is not permanent and must be maintained through:

Annual renewal

Professional conduct

Continued learning and development

Adherence to SOS K9 Academy standards and ethics

SOS K9 Academy reserves the right to revoke certification where standards are no longer met.

5. Payments & Payment Plans

All course fees must be paid in full through the official website unless otherwise agreed in writing.

Payment options available through Stripe may include:

Debit card

Credit card

Instalment options

Finance options where available

Certain students may be offered a personal payment plan at the discretion of SOS K9 Academy.

For all approved personal payment plans:

A minimum 50% upfront payment is required before training begins

Remaining balances must be paid according to the agreed schedule

Failure to make payments may result in suspension from training or certification

All payments are non-refundable unless otherwise agreed in writing.

6. Attendance & Travel Requirements

Students are responsible for making adequate time and arrangements to travel to the Gorleston area for practical training sessions.

Failure to attend scheduled sessions may affect course progression and certification eligibility.

7. Training Dogs & Equipment

SOS K9 Academy may provide dogs, training equipment, practical exercises, and training support during courses where applicable.

Students must handle all dogs responsibly, safely, and professionally at all times.

Any reckless, abusive, dangerous, or negligent behaviour towards dogs, staff, or members of the public will result in immediate removal from the programme.

8. Support & Mentorship

SOS K9 Academy provides ongoing support, guidance, and mentorship throughout training programmes where applicable.

Support provided does not guarantee certification, business success, employment, or specific results.

9. Conduct & Reputation

Students and certified individuals are expected to uphold the reputation and professional standards of SOS K9 Academy, SOS K9 Training, and The K9 Connection.

SOS K9 Academy reserves the right to remove certification or terminate participation where an individual:

Brings the academy into disrepute
Acts unprofessionally
Engages in unethical conduct
Misrepresents qualifications or affiliations
Fails to maintain required standards

10. Liability

Participation in dog training carries inherent risks.
SOS K9 Academy and SOS K9 Training shall not be held liable for:
Injury to participants
Injury caused by dogs
Loss or damage to personal property
Business losses
Failure to obtain employment or clients following certification
All participants accept responsibility for their own actions during training.

11. Amendments

SOS K9 Academy reserves the right to update or amend these Terms & Conditions at any time without prior notice.

The latest version will always apply to active students and certified members.

12. Acceptance

By enrolling in any SOS K9 Academy programme, course, or certification pathway, you confirm that you have read, understood, and agreed to these Terms & Conditions in full.

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Backed by SOS K9 Training & The K9 Connection